



Draeger's gas and flame detection systems offer exceptional performance and protection in life safety applications. Draeger's patented sensor technologies have the lowest cost of ownership and best performance compared to all other brands of gas detection sensors. Draeger's transmitters and controllers leverage the unique features in the sensors to provide unparalleled system performance – faster set up, virtually no false alarms and no downtime.

Product maintenance on Draeger gas detection equipment should only be done by qualified, factory-trained technicians. As the manufacturer, Draeger has proprietary software which its technicians use to: calibrate; perform diagnostics to test performance; identify issues before failure; and configure Draeger gas and flame detection equipment.

Draeger factory technicians, and Draeger Certified Service Partners (CSPs), are the only technicians who have access to Draeger's proprietary service software.

iFacility Services (the service division of ETA Process Instrumentation, Martech Controls, and Safety Inc.) is pleased to announce our partnership with Draeger as the CSP for the New England States and for Upstate New York. iFacility Services technicians have participated in the same rigorous training as Draeger's technicians. This training includes over 200 hours of hands-on and virtual training, along with testing on proficiency. Refresher training and retesting is done on an annual basis. **We are the exclusive CSP for the New England States and for Upstate New York.**

Service done by untrained technicians may lead to poor system performance, increased costs, and safety risks.